



LIMITED WARRANTY

Please read carefully:

Luxury Support® Systems are designed to provide years of comfort and enjoyment. Your Luxury Support® System is manufactured from the best materials available using the highest standards of workmanship in the construction.

The following manufactured components are warranted, as noted, against defects in material and workmanship that impair the serviceability of the product other than normal wear and tear: Quilted cover, Box Foundation, Foam Rails

Warranty applies to: Quilted Zipper Cover, Box Foundation, Foam Rails

WARRANTY YEAR	Luxury Support® Harmony	Luxury Support® Mystique	Luxury Support® Cashmere
Year 1	N/C	N/C	N/C
Year 2	N/C	N/C	N/C
Year 3	N/C	N/C	N/C
Year 4	N/C	N/C	N/C
Year 5	N/C	N/C	N/C
Year 6	65%	65%	65%
Year 7	65%	65%	65%
Year 8	65%	65%	65%
Year 9	70%	70%	70%
Year 10	70%	70%	70%
Year 11	70%	70%	70%
Year 12	75%	75%	75%
Year 13	75%	75%	75%
Year 14	75%	75%	75%
Year 15	80%	80%	80%
Year 16	80%	80%	80%
Year 17	80%	80%	80%
Year 18	85%	85%	85%
Year 19	85%	85%	85%
Year 20	90%	90%	90%

Please Note: Any stretching or conforming of the cover is a natural part of the breaking-in process for the bed system. Covers which have stretched to accommodate this natural process are not considered defective and are not covered under warranty. (Please refer to the section above for further information on mattress "Break-in Period.")

This warranty is limited to repair or replacement of the Luxury Support® bed at the option of the manufacturer, and any damages or breach of warranty due to consequential losses to property other than the warranted Luxury Support® components are expressly excluded. In addition, all implied warranties are limited to the duration of this written warranty. This is the exclusive express warranty for the Luxury Support® bed, and any other statements or express warranties are expressly denied.

(Please complete Warranty Registration below, detach, and mail within 14 days of purchase.

This must be done to validate this warranty. Mail to: Luxury Support® • 530 W. Elk Place • Denver, CO 80216)

- Normal leveling or flattening out of filling materials, which occur in normal use of the mattress, are not covered in the warranty. Body impressions in any new mattress indicate the upholstery layers are conforming to your body's individual contours. These are not structural defects but normal occurrences in the superior performance of a mattress.
- These impressions will be more noticeable on Queen and King sized mattresses.

BREAK-IN PERIOD — Please note: In order to provide equal support, the heavier body parts must sink further into the sleep system than the lighter body parts. When this occurs, your bed's outside cover must stretch or "conform" to the unique shape of your body as it accomplishes a state of equilibrium in your new sleep system. The stretching or "conforming" of your cover is a natural part of the breaking-in process for your new bed system. Normally this takes from 4-12 weeks and will vary according to your body proportions, size, type of system, and the fill level you have chosen. Covers which have stretched and conformed to accommodate this natural process (and provide you with contoured support benefits) are not considered defective and are not covered under warranty.

GENERAL PROVISIONS:

Proof of Purchase: All Luxury Support® Systems beds are warranted from the date of the original retail sale as validated by proof of purchase. Warranty coverage will be determined from this date.

WARRANTY DURATION:

Repair or Replacement: The manufacturer reserves as their legal right, the option to repair or replace parts covered under this warranty according to its discretion; to make substitutions as required, of materials and components of comparable value and utility as the original part. Any cover returned must be in sanitary condition. Soiled covers will not be accepted for warranty service.

If a defect occurs beyond the full replacement portion of the warranty, the manufacturer will repair or replace, at its option, the defective product at a cost to the original purchaser not to exceed the then current suggested retail price minus the prorated value (based upon the length and remaining term of this warranty and such suggested retail price) for the Luxury Support® purchased or a comparable model of the product, if the product originally purchased is no longer in production, plus reasonable freight charges.

Honoring the Warranty: This warranty will only be honored by direct approval of the manufacturer when all provisions of proof of application and availability of part for evaluation have been met. Manufacturer will not be liable for damage or shrinkage to covers caused by attempts to clean in a conventional washer/dryer.

Dealer Warranty Responsibility: Dealers accepting any responsibility for the product warranty analysis do so only at the request of the customer and are under no requirement to do so by the manufacturer, and their statements about validity and proration charges are not necessarily the opinion of the manufacturer. The manufacturer retains and reserves the exclusive right to make warranty determinations.

Disclaimer: The manufacturer disclaims liability for any aspect of installation, and any inconvenience caused by a defective part of a component needing to be replaced or repaired. Since the customer controls the installation, inflation/fill, end use, and maintenance of the product, the manufacturer disclaims all liability for any damages caused by the use or misuse of this bed. This warranty excludes all other statutory or implied warranties upon which this mattress is sold.

OTHER PROVISIONS:

1. This warranty shall be void unless the Luxury Support® bed components are used in accordance with the enclosed instructions.
2. This warranty does not apply to tears, punctures, or damage caused by improper use, negligence, excessive strain, improper installation, accidents, acts of nature, or failures caused by extreme temperature.
3. Any apparently defective component must be returned to the manufacturer at the purchaser's expense with an explanation of the problem. A proof of purchase (sales receipt) verifying date and price of purchase must be included.

NOTE: Warranty is void if product is used commercially.

LUXURY SUPPORT® WARRANTY REGISTRATION

Complete, detach, & mail to: Luxury Support® 530 W. Elk Place • Denver, CO 80216

Date Purchased: _____

Bed Purchased: Harmony Mystique Cashmere

Owner's Name: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Phone: _____ E-mail: _____

Purchased from: _____

City: _____ State: _____

I have read the attached warranty:
(signature) _____

Check Applicable Boxes:

- Is this your first Air Support - Fluid Support Mattress (check one)
 Married Own Home Date of birth of user: Month _____ Yr. _____
 Single Rent Home

Select the most important reason(s) for purchasing a Luxury Support® System:

- Reputation of Mfr. Comfort Salesperson Warranty
 Price Dealer Reputation Literature Had One Before
 Quality of Product Health Advertising Style/Design

How did you become aware of this product?

- In-Store Display TV Commercial Gift Magazine Ad
 Newspaper Ad Friend/Relative Physician Store Salesperson
 Radio Other

Which group best defines your household income?

- 16,000 & under 17,000-25,000 26,000-50,000 51,000-75,000
 75,000 & above

What is the occupation(s) of the person(s) for whom this bed was purchased?

- Homemaker Craftsman/Tradesman Upper Mgmt./Administration
 Physician/Dentist Clerical/White Collar Professional/Technician
 Retired Sales/Service Student Other _____

Which of the following health problems, if any, apply to the user(s) of this mattress?

- Back Problems Insomnia Arthritis Other _____

What other mattress types did you consider before purchasing a Luxury Support® System?

Reason(s) for choosing this mattress over others? _____

Type of bed owned previously?

- Innerspring Water Foam Air Other _____

FLUID SUPPORT ASSEMBLY INSTRUCTIONS

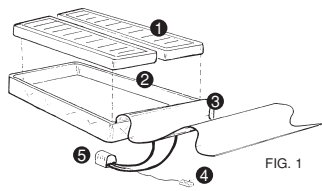


FIG. 1

UNPACK THE BOX:

Take all of the components out and lay them on the floor. You should have the following:

1. Heavy-Duty Air Cores for individual support.
2. Foam Sidewalls for firm edge support.
3. Quilted Cover for surface softness.
4. Control for personal comfort in just seconds.
5. Air Control System for quick firmness adjustment.

1. UNPACK THE BOX:

Take all of the components out and lay them on the floor. You should have the following.

1. (2) Foot Bolsters
2. (2) Side Bolsters
3. Air Mattress(es)
4. Inflator/Deflator
5. Comfort Layer
6. Coverlet
7. Foundation (if purchased)

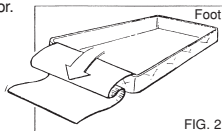


FIG. 2

2. YOUR ENTIRE AIR SLEEP SYSTEM CAN BE EASILY ASSEMBLED:

Unfold the mattress cover so that the eyelets are at the top or head of the bed, and place on your foundation. Pull the enclosure sides down over the foundation to ensure a square fit.

3. POSITIONING THE FOAM RAILS:

The head and foot rail should be positioned first. The head rail has two exit holes for the air hoses, so make sure you position it at the head of the bed. The longer rails are the side rails. Unfold them. Next make sure the cross webbing material is

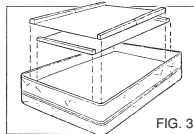


FIG. 3

smooth and place the side rails in position on the foundation, pull the cover down toward sides of your foundation. Make sure each foam rail fits flush with the adjoining rail so each corner is aligned.

4. ATTACH AIR HOSE TO INFLATION CONTROL SYSTEM:

Take the Inflation Control System and place it on the floor at the head of your bed. Push the Air Hose from the right side Air Core through the right side Air Outlet of the Inflation System. Push the other Hose (left side) through the left side Air Outlet.

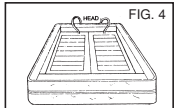


FIG. 4

5. TWIST-N-LOCK:

To connect Air Chambers to Air Inflator insert the "Hose" from the air chamber to the Twist-N-Lock Port.

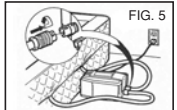


FIG. 5

6/a. INFLATE THE AIR CORES:

One side at a time, take the Hand Control of the Inflation System. By holding the Switch to FIRM, inflate the Air Core to a semi-firm level. Now inflate the other Air Core using the other Hand Control to about the same level of firmness. Make sure that the Air Cores are properly positioned inside the Foam Rails, and lying flat. The Inflation System is designed so that it cannot over inflate the Air Cores.

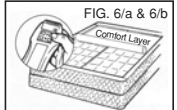


FIG. 6/a & 6/b

6/b. COMFORT LAYER:

Position Comfort Layer over Air Cores.

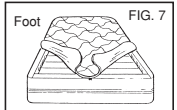


FIG. 7

7. ZIP UP THE TOP QUILTING:

Position the Quilted Top and zip up using both zippers (zip from head to foot of bed). Now fully inflate Air Cores and refer to "TIPS".



AIR SUPPORT TIPS

Everyone will have a different firmness/comfort level and that level will change from time to time over the years. To try to find your initial firmness/comfort level, we suggest you follow these steps.

- Lie down on your fully inflated bed. Lie in your natural sleeping position and with the pillow you will use.
- Let your spine adjust to this for a few minutes.
- Then touch the "Softer" button on your hand-held remote control. This will let air out to give you a softer comfort level.
- Once you have chosen your firmness/comfort level, leave it for several days before making any major adjustments. This way your body and spine get a chance to adjust to your new sleeping surface.
- Since it can take up to 30 days to become accustomed to a different comfort level, we suggest you make changes in small increments when changing your firmness. Also remember that every time you significantly change the firmness/comfort level of your mattress, it's like getting used to a whole new sleeping surface, so give it several days before adjusting again.
- External temperature changes (hot/cold) may affect the internal air pressure of your mattress. If your bed seems too soft in colder period, simply inflate. If it seems too hard in warmer period, deflate to soften surface slightly.

TROUBLESHOOTING... WHAT TO DO IF SOMETHING IS NOT RIGHT

Air Chamber loses air.



- Check hose connection to the power unit to be sure it is tight.
- Hand control may be stuck on "Softer". Power unit may be leaking air. To check for defect, fully inflate air chambers, and remove hoses from power unit. If there is still leakage, it is in the hose or air chamber. Call factory for service instructions.

Air Control operates but mattress will not inflate or deflate on demand.

- Check to be sure that you are using the correct hand control.
- Check air hoses for bends or crimps that could restrict air flow.

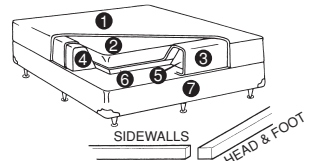
Hand Control fails to function on demand for inflate or deflate.

- Make sure the power module is plugged in fully to a working electrical socket. If it is plugged in use a lamp or other available electrical device to check that the socket has power.

Hand Control fails to function on demand for inflate or deflate.

- Operating the Power Unit for longer than 2 minutes without allowing the motor to cool will not damage the unit; however, it may reduce the life expectancy of the power system.

FLUID SUPPORT ASSEMBLY INSTRUCTIONS



UNPACK THE BOX:

1. Quilted zippered mattress cover.
2. Vinyl waterbed mattress or tube system.
3. Vinyl waterbed liner.
4. Fiber wrapped foam sidewalls.
5. Fiber wrapped foam head and foot walls.
6. 2" foam sheet (utilized with shallow fill or tube systems. Placement varies by system. Consult your dealer.)
7. Box foundation (optional).
8. Heater(s) - See "Setting up your flotation bed", item #7A for placement.



ADDITIONAL PARTS REQUIRED: Universal Bedlegs, metal bed frame or riser compatible pedestal system. Fill and Drain Kit, including waterbed treatment.

NOTE: Read all instructions before starting to assemble bed, use LUKE WARM WATER to fill the mattress to prevent mildew and if using a waterbed heater, read & follow instructions provided w/the heater.

SETTING UP YOUR FLOTATION BED:

1. Determine where you want to put the bed. Assemble the metal bedframe or pedestal. It will be centered underneath the bed's foundation, so place it approximately 6"-8" from the wall for flat headboards or 16"-18" from the wall for bookcase style headboards. **Make sure that the pedestal system is square.**
2. Place the foundation squarely on the riser or pedestal. Do not place the foundation flush against the wall. Remember to leave room for your headboard or bookcase. Make sure the foundation extends equally over all four sides of the riser and is sitting squarely on the pedestal.
3. Place the quilted zipper shell on top of the foundation by matching the corners of the cover to the corners of the foundation. (Be sure and place the end of the cover with the "law" tags at the head of the bed.)
4. Completely unzip the quilted zipper shell and fold back the top neatly. Fold the sides of the quilted zipper shell down and over the foundation sides. The sides of the zipper shell will be inside out folded over the foundation.

5. Unroll each pair of foam rails. The head and foot rails should be positioned first. The head rail has two exit holes for the heater cord(s), so make sure you position it at the head of the bed. The longer rails are the side rails. Unfold them. Next make sure the cross webbing material is smooth and place the side rails in position on the foundation, pull the cover down toward sides of your foundation. Make sure each foam rail fits flush with the adjoining rail so each corner is aligned.

6. Make sure the corners are snug and tight. Double check that the foam rails and quilted zipper shell are square on the foundation.

7. **Placement of Heater** (Follow manufacturer's instructions) **Caution:** The manufacturer recommends using a 120 watt solid state hybrid heater with Flotation Beds. A higher watt heater may cause damage to your Flotation Bed, and will void the warranty.

- A. Place the 120 watt hybrid heater pad inside the foam rail tray cavity. It should lay flat and smooth on top of the material attached to the rails. (The heater pad is always directly under the safety liner, and the fluid chamber is always directly above liner; regardless of system type.)
- B. Thread the heater pad cord through the opening where the side and head rail meet in the upper right or left corner and then through the adjacent hole punched through the bottom of the quilted zipper shell. Insert this cord into the control unit outside the bed.
- C. Starting on the outside of the bed, thread the temperature sensor that is attached to the control unit back through the pre-cut hole and rails so it lays next to the pad. Make sure it is not touching the heater pad. Follow manufacturer's instructions for exact placement. **Do not plug in heater until the flotation mattress is completely filled with water.**

8. Next, remove the safety liner from package, unfold and lay inside the foam rail tray over the heater. Pull the fitted sides of the liner over the rails and tuck snugly. **Smooth out any wrinkles on the bottom of the liner, making sure not to disturb heater pad placement.**

9. Pull up the corners of the quilted zipper shell, making sure the mattress cavity is square on the foundation.

10. Unfold the mattress and place inside the cavity on top of the liner.

11. Square the corners of the mattress to the corners inside the cavity. The valve should be located in the right corner at the foot of the bed.

FILLING THE MATTRESS:

★ **Square the corners of the mattress with the corners of the cavity. This is CRITICAL and must be done before the mattress(es) is filled.**

1. Holding the vinyl mattress in place with one hand, grab the butterfly cap on the fill valve and gently pull the spout up.
2. Remove the cap and safety plug from the fill valve and allow air to enter the mattress.
3. Follow the instructions in your Fill and Drain Kit to attach the hose nozzle to your bed and faucet.
4. Begin filling the mattress. Fill with warm water. **Note:** If using tubes, fill them to fill level indicated on tube.

The proper fill-level for optimum comfort is a matter of personal preference. Test the comfort level periodically and add more water if needed. **Do not fill above the foam rails.**

5. After filling the mattress, remove air bubbles. Have a partner hold the fill valve up while you sweep the air towards the valve. Start at the head of the bed and work the air bubbles toward the valve.
6. Add one application of Waterbed Conditioner. This should be added every six months to keep the water fresh and odor free.
7. Replace caps on the fill valve and press down. Wipe up any water that may have spilled on the mattress or liner. Plug in heater and adjust according to manufacturer's instructions.

Let the water in the mattress reach room temperature before zipping the quilted top over the mattress to avoid any possible condensation.

We recommend using a mattress pad to protect your cover from damage that would not be covered by the warranty.

MATTRESS MAINTENANCE & DRAINING INSTRUCTIONS:

1. Add Waterbed Conditioner once every six months and clean vinyl surface w/vinyl cleaner periodically. **Unplug heater before draining mattress.**

1. Screw faucet adaptor to your sink taking care not to cross thread the adaptor.
2. Screw siphon pump to faucet adaptor and attach hose to siphon pump.
3. Attach hose adaptor to other end of garden hose. Pull mattress valve out of mattress, fully insert adaptor into valve and tighten.
6. To start the siphon action, remove all air bubbles then prime the garden hose by turning the faucet on and covering up the bottom of the pump with your hand to allow water to fill the hose. Once the hose is completely filled with water, remove your hand from the bottom of the pump and allow water to flow down the sink. For maximum suction, turn both hot and cold taps on full pressure. Keep the hose adaptor inserted in the vinyl mattress in contact with the water at all times.
7. Allow 1/2 hour draining with faucet fully opened. When mattress appears empty, leave hose attached and slowly roll the mattress up like a sleeping bag, towards the valve.

To Drain Tubes: Empty directly into bathtub or sink. If tubes are too heavy to carry, empty into bucket.

★ **Important:** Avoid damage to internal fiber or hydraulic network by ensuring it does not shift. Grasp firmly between top and bottom skin of mattress and roll together. When completely drained, disengage hose and recap.

★ **Important:** Do not drag tubes, as this may cause friction burn to the vinyl.

PLACE
STAMP
HERE

Luxury Support® Sleep Products

General Offices:

530 West Elk Place

Denver, CO 80216